

## USEFUL INFORMATION

To download a PDF of this useful info with clickable links see here [www.mytenterden.co.uk](http://www.mytenterden.co.uk) and click on the Helping in Tenterden link OR click here [www.mytenterden.co.uk/directory/helping-in-tenterden-listing-1774.aspx](http://www.mytenterden.co.uk/directory/helping-in-tenterden-listing-1774.aspx). The useful Info list is regularly updated; if you have any further information please contact Sue Ferguson [sue@mytenterden.co.uk](mailto:sue@mytenterden.co.uk)

## TAKEAWAYS

### MARINOS TENTERDEN FISH BAR

Station Road, Tenterden. Open for takeaways Mon-Sat: 12noon-9pm, and Sun: 12noon-8pm. Please ring: 01580 764789 to place your order and then it will be ready for you to pick up at a time convenient to you and to the Fish Bar (perhaps 20-30mins). You can also pop in and order at the counter. Please note that a 2m safe distance between customers must be maintained at all times. [www.mytenterden.co.uk/directory/marinos-tenterden-fish-bar-listing-626.aspx](http://www.mytenterden.co.uk/directory/marinos-tenterden-fish-bar-listing-626.aspx)

### BANJARA INDIAN RESTAURANT

4 Manor Row, High Street, Tenterden. Open from Tuesday to Sunday 5:30 pm till 9:00pm only for takeaways only. Tel: 01580 766696 to place your order. When picking up your order it is very important to maintain social distancing. See the menu here [www.mytenterden.co.uk/directory/banjara-indian-restaurant-tenterden-listing-1712.aspx](http://www.mytenterden.co.uk/directory/banjara-indian-restaurant-tenterden-listing-1712.aspx)

### WILLIAM CAXTON

West Cross, Tenterden. Open for takeaway Thai food on Friday & Saturday evenings from 6-9pm. Please see our takeaway menu to order, Tel: 01580 766776, considering offering home deliveries in the future [www.mytenterden.co.uk/directory/the-william-caxton-tenterden-listing-624.aspx](http://www.mytenterden.co.uk/directory/the-william-caxton-tenterden-listing-624.aspx)

### STAR KEBAB & PIZZA

Grange Road, St Michaels. Star Kebab serving as usual and delivering all areas. Open Mon-Sat 3pm-11pm; Sun 4pm-10pm. Tel: 01580 764290, order online or by phone. [www.mytenterden.co.uk/directory/star-kebab-and-pizza-tenterden-listing-636.aspx](http://www.mytenterden.co.uk/directory/star-kebab-and-pizza-tenterden-listing-636.aspx)

## SHOPS & BUSINESSES OPEN

### TESCO TENTERDEN

Smallhythe Road, Tenterden. Opening hours: Mon-Fri 8am-10pm; Sat 9am-9pm; Sun 10am-4pm.

**Elderly & Vulnerable people:** 9am to 10am Monday, Wednesday & Friday

**NHS Workers:** 9am to 10am Tues & Thurs, & the browsing hour on Sundays, please bring ID. The 3 of any one item limit is being relaxed for many items. One-way system around store. New systems in place at the tills to separate customers & keep the cashiers safe. Please queue for the tills in the far aisle then you are called forward to the available till. The main entrance is one way: one side for the entrance with queueing system, one side for the exit.

[www.mytenterden.co.uk/directory/tesco-tenterden-listing-810.aspx](http://www.mytenterden.co.uk/directory/tesco-tenterden-listing-810.aspx)

### WAITROSE TENTERDEN

New opening hours Mon-Sat 7.30am-6pm, Sunday 10am-4pm

**Elderly & vulnerable people:** the first hour of opening (Mon-Sun) is dedicated as a priority shopping time for the elderly and the vulnerable (please queue in front of the store)

**NHS workers:** (must show ID) please queue in Sayers Lane at any time of day

**General shoppers:** please queue in front of the store, down the ramp and into the car park  
Three product limit is no longer in place for fresh fruit and vegetables, other store items no more than 3 of any one product item, the exception is toilet paper which is limited to 2. Hot drinks are no longer available. New Perspex screens for the cashiers have been installed. Please queue for the tills in the aisles where the line markers are. [www.mytenterden.co.uk/directory/waitrose-tenterden-listing-755.aspx](http://www.mytenterden.co.uk/directory/waitrose-tenterden-listing-755.aspx)

### NIGHTINGALE FARM SHOP/GIBBET OAK

Appledore Road, Tenterden. The Farm Shop is stocked with fresh fruit, vegetables, dairy, meat and frozen meals, local beer, wines and our delicious cider. Open every day from 10am-4pm. For box orders please call the new Box Order line on 07464 359380 between 10am-4pm, leave your name/number & the Farm Shop will ring you back to take your order (only orders above £20 plus £4 for the Box Order) [www.mytenterden.co.uk/directory/nightingale-farm-shop-listing-649.aspx](http://www.mytenterden.co.uk/directory/nightingale-farm-shop-listing-649.aspx)

### WEBBS IRONMONGERY

New opening hours from 2 April: 10am-2pm Mon-Sat, counter service only (there is a table at the front door and the public are not allowed into the shop). Occasional Sundays. Tel: 01580 762132 [www.mytenterden.co.uk/directory/webbs-ironmongery-stores-tenterden-listing-611.aspx](http://www.mytenterden.co.uk/directory/webbs-ironmongery-stores-tenterden-listing-611.aspx)

### SJ FRUITS – TENTERDEN MARKET SQUARE

Market Square, Tenterden, the fruit and veg stall will be in Tenterden Market Square every Friday, 7am-2pm. New layout/queuing/till arrangement to maintain social distancing. Please wear gloves

### ST MILDREDS CHURCH

St Mildred's Church building has temporarily closed to the public due to the Coronavirus outbreak. Please be assured that prayers are being offered daily for the community here in Tenterden and we hope to reopen very soon. If you wish to speak to a member of the clergy please contact:

Lindsay Hammond: 01580 761591, 07805 840493, [tentvia@gmail.com](mailto:tentvia@gmail.com)

Jeanette Kennett: 01580 388352, 07888 998874, [caulkhead7@talktalk.net](mailto:caulkhead7@talktalk.net)

Our website features daily prayers and a daily bulletin (The Viral Times). See here for the link to listen via YouTube or read a printed version of the viral times:

[www.mytenterden.co.uk/directory/st-mildreds-church-tenterden-listing-703.aspx](http://www.mytenterden.co.uk/directory/st-mildreds-church-tenterden-listing-703.aspx)

### PURE CONNECTION PETS

104 High Street, Tenterden. Shop open Tues-Fri: 10am-2pm subject to change. Check with owner Rachel 01580 764672. Home deliveries too, please see entry later under home deliveries

[www.mytenterden.co.uk/directory/pure-connection-pets-pet-shop-tenterden-listing-1630.aspx](http://www.mytenterden.co.uk/directory/pure-connection-pets-pet-shop-tenterden-listing-1630.aspx)

## WOOFALOO PETZONE

The shop is open as usual. If you want to check anything before coming to the shop please contact the owner Hannah on 01580 766384. Home deliveries too, please see entry later under home deliveries [www.mytenterden.co.uk/directory/petzone-tenterden-woofaloo-listing-1590.aspx](http://www.mytenterden.co.uk/directory/petzone-tenterden-woofaloo-listing-1590.aspx)

## TENTERDEN SORTING OFFICE

Open for parcel collection Mon-Fri 6.30am-1pm and Sat 6.30am-11.30am

## TENTERDEN POST OFFICE

Tenterden Gateway, Manor Row, Tenterden. Tel: 01580 766137. New opening hours: Monday - Friday 11am-3pm; Sat & Sun closed. If you would like someone else to collect money for you from your Post Office account, you should not give your card and PIN to somebody else to use. You can nominate someone you trust to become a Permanent Agent on your account and this person will be given their own card and PIN to collect cash on your behalf. To nominate a Permanent Agent, please complete the 'Permanent Agent access form' (P6163) which are available from Tenterden Post Office. Also the Post Office shop is well stocked with stationery items (useful as the kids are at home), and birthday & other cards too. [www.mytenterden.co.uk/directory/tenterden-post-office-main-branch-listing-1154.aspx](http://www.mytenterden.co.uk/directory/tenterden-post-office-main-branch-listing-1154.aspx)

## NATIONWIDE

Mon-Fri 10am-2pm, Sat/Sun closed. If you have any questions or need any support in accessing your account now or in the immediate future, please contact either the Branch on 0800-554-1361 or by email [Tenterden.1361@Nationwide.co.uk](mailto:Tenterden.1361@Nationwide.co.uk)  
[www.mytenterden.co.uk/directory/nationwide-building-society-tenterden-listing-600.aspx](http://www.mytenterden.co.uk/directory/nationwide-building-society-tenterden-listing-600.aspx)

## NELSON MCLEAN/NELSONS LEGAL

Bells Lane, Tenterden. Contact Justin Nelson [justin@nelsonslegal.co.uk](mailto:justin@nelsonslegal.co.uk) Tel: 01580 767117. Though our support staff are on furlough, we are still working, and happy to prepare Wills and Lasting Powers of Attorney by phone/email (and personal meetings, if absolutely essential). Contact us by phone/email to start the process [www.mytenterden.co.uk/directory/nelson-mclean-lawyers-listing-955.aspx](http://www.mytenterden.co.uk/directory/nelson-mclean-lawyers-listing-955.aspx)

## WHITEHEAD MONCKTON

Market Square, Tenterden. Tel: 01580 765722. Powers of Attorney & Advance Medical Directives. In these extraordinary times, it is more important than ever to review what arrangements you have in place to allow someone else to manage your affairs, should the need arise. In particular, we are extremely conscious that with many people self-isolating and the country increasingly in a state of lockdown for a potentially undefined period, the practical use of a Power of Attorney may need to be considered >>> more info here [www.mytenterden.co.uk/directory/whitehead-monckton--the-kent-law-firm-listing-757.aspx](http://www.mytenterden.co.uk/directory/whitehead-monckton--the-kent-law-firm-listing-757.aspx)

### PENGELLY & RYLANDS

From 1st April 2020, we will be running reduced capacity offices and therefore ask all clients to be understanding of this when cases are being dealt with. We are open as we have matters where we must comply with Court Orders and contractual obligations which need to be fulfilled on our clients' behalf, but we will be closing our doors to the public, unless advised otherwise, and will be taking new instructions over the phone.

<https://www.mytenterden.co.uk/directory/pengelly-rylands-solicitors-tenterden-listing-785.aspx>

### ARGO LIFE AND LEGACY

We can offer phone consultations, can be contacted by email, Whatsapp, text message, facebook and our telephone system can video call each of our clients so that we can still hold face to face meetings. Tel: 01622 843729 Maidstone Office. Wills, lasting power of attorney, information and advice about capacity, support during the administration of an estate, benefit claims or life management we cover it all [www.mytenterden.co.uk/directory/argo-life-and-legacy-wills-and-probate-listing-1781.aspx](http://www.mytenterden.co.uk/directory/argo-life-and-legacy-wills-and-probate-listing-1781.aspx)

### BALDWINS TRAVEL

Baldwins travel have closed their doors but are still working so please phone 01580 764344 and they will be pleased to help you

[www.mytenterden.co.uk/directory/baldwins-travel-listing-662.aspx](http://www.mytenterden.co.uk/directory/baldwins-travel-listing-662.aspx)

### RUSH WITT & WILSON

You can contact the office by phone 01580 762927

[www.mytenterden.co.uk/directory/rush-witt-wilson-tenterden-listing-687.aspx](http://www.mytenterden.co.uk/directory/rush-witt-wilson-tenterden-listing-687.aspx)

### POTTERS HOME DIGITAL

The shop is closed however Lance, Alex and the team are working remotely and offering virtual tours of the showroom providing you with a consultation experience from your home.

Tel: 01580 762864 What's App Business 07394 505960, by email [potters@home-digital.com](mailto:potters@home-digital.com), or via the live chat service from the website

[www.mytenterden.co.uk/directory/potters-home-digital-listing-658.aspx](http://www.mytenterden.co.uk/directory/potters-home-digital-listing-658.aspx)

### ST MICHAELS POST OFFICE

St Michaels. The shop including the Post Office is currently open Mon-Fri 5am to 8pm and Sun 6am to 1pm. Also home deliveries, see entry below

### BOOTS

Opening hours: Mon-Sat 10-12noon and 3-4.30pm; Sunday closed. Only 5 people in the store at any one time. Marked out floors to keep people apart, some sections of the store closed. Delivery fees for NHS repeat prescriptions waived for over 70s and vulnerable patients. Free delivery when you spend £30 online <https://www.mytenterden.co.uk/directory/boots-tenterden-listing-664.aspx>

## PAYDENS CHEMIST

## NATWEST BANK

Only 2 in the bank at any one time, please queue outside, Mon-Fri 10am-1pm

## HOLLAND & BARRETT

Opening hours vary according to staff availability. This week Fri 27th 10-4pm, Sat 28th 10-2pm, Sun closed, Mon 30th- Fri 3rd 10-4pm, Sat 4th closed, Sun 5th closed. Only 2 people in the shop at any one time

## RM CYCLES

## SHOP AROUND THE CLOCK

St Michaels. Shop open Mon-Sat 7am-8pm, Sun 8am-7pm. Also home deliveries, see entry below.

## HOME DELIVERIES – PET SUPPLIES

### PURE CONNECTION PETS

104 High Street, Tenterden. Free poo bags to all volunteer dog walkers (pick up from shop). Pet supplies for dogs and cats delivered for free, call 01580 764672 to place an order. Monday TN30, TN26, TN27; Tuesday TN31, TN36; Wednesday TN17, TN18, Thursday no deliveries; Friday TN23, TN24. The shop is open Tuesday-Friday 10am-2pm [www.mytenterden.co.uk/directory/pure-connection-pets-pet-shop-tenterden-listing-1630.aspx](http://www.mytenterden.co.uk/directory/pure-connection-pets-pet-shop-tenterden-listing-1630.aspx)

### WOOFALOO PETZONE

The shop is still open as usual, at present Pet Shops are on the list of essential businesses. We are offering a Home Delivery service to the local community for pet food, pet medicines and small animal bedding & supplies. Customers should contact the shop on 01580 766384 and speak to Hannah [www.mytenterden.co.uk/directory/petzone-tenterden-woofaloo-listing-1590.aspx](http://www.mytenterden.co.uk/directory/petzone-tenterden-woofaloo-listing-1590.aspx)

## HOME DELIVERIES – FOOD & DRINK

### NIGHTINGALE FARM SHOP/GIBBET OAK

Appledore Road, Tenterden. The Farm Shop is stocked with fresh fruit, vegetables, dairy, meat and frozen meals, local beer, wines and our delicious cider. Open every day from 10am-4pm. A limited number of home deliveries to Tenterden on a Friday

[www.mytenterden.co.uk/directory/nightingale-farm-shop-listing-649.aspx](http://www.mytenterden.co.uk/directory/nightingale-farm-shop-listing-649.aspx)

### STAR KEBAB & PIZZA

Grange Road, St Michaels. Star Kebab serving as usual and delivering all areas. Open Mon-Sat 3pm-11pm; Sun 4pm-10pm. Tel: 01580 764290, order online or by phone.

[www.mytenterden.co.uk/directory/star-kebab-and-pizza-tenterden-listing-636.aspx](http://www.mytenterden.co.uk/directory/star-kebab-and-pizza-tenterden-listing-636.aspx)

### OLD DAIRY BREWERY

Tenterden Station Yard. Our Brewery Shop is closed but we are currently delivering free of charge to anyone ordering two or more cases of our bottled beer in the Tenterden area, including surrounding villages, Ashford and Rye. Call us now on 01580 763867. If you're a little further away please order from our online shop

[www.mytenterden.co.uk/directory/old-dairy-brewery-shop-tenterden-listing-1208.aspx](http://www.mytenterden.co.uk/directory/old-dairy-brewery-shop-tenterden-listing-1208.aspx)

### POTATO SHOP

Morghew Park, Smallhythe Road, Tenterden. Home delivery of firewood/kindling (trailer load). Also we will try to provide home deliveries of its 7.5kg and 25kg sacks of potatoes. This offer will only apply to elderly and/or vulnerable non-motorists living in Tenterden and nearby villages. Normal pre-Covid prices plus a distance-based delivery charge. Call us on 01580 766866.

[www.mytenterden.co.uk/directory/the-potato-shop-listing-975.aspx](http://www.mytenterden.co.uk/directory/the-potato-shop-listing-975.aspx)

### HUNTLEYS OF TENTERDEN

Free home delivery of fresh meat. Please contact Clinton on 01580 763493 to place your order before 10.30 am for next day delivery after 10:30am

### ST MICHAELS POST OFFICE

St Michaels Village. Free home delivery on all orders over £20 to residents that are self-isolating in the St Michaels area. Please contact us on 01580 762418 and we will endeavour to get your order out to you same day subject to the availability of stock. The Post Office is currently open Mon-Fri 5am to 8pm and Sun 6am to 1pm

### SHOP AROUND THE CLOCK

Home Deliveries. Orders must be over £10, delivery within 3-mile radius of the shop, Monday to Saturday. Ring 07933 964828 to place your order. Payment before delivery. Please order by 1pm for same day afternoon/evening delivery. NHS and Frontline Staff please contact the shop for anything you need and we will keep it aside for you. You can come and collect any time.

### FARM BUTCHERS

Market Square, Tenterden. Free home delivery Monday to Saturday

### ROLVENDEN VILLAGE STORES

Orders for delivery can be placed by phone 01580 241314 or text 07521 986719. Delivery same day or next day, priority for over 70s or vulnerable people. Shop open for customers in person Mon-Sat 8am-1pm (only 3 customers at a time inside the shop). Orders can be collected the same afternoon Mon-Sat until 5pm when the shop closes to pickups. Sunday closed. Post Office open Mondays only 9am-1pm (only one person at the Post Office counter at a time). Cash, cards and cheques accepted. For home deliveries BACS payment is the preferred method. If you can't do BACS you can pay by cash or cheque left out for the delivery person

## HOME DELIVERIES – NEWSPAPERS

### JACKIES NEWS

Unit 6, Pickhill Business Centre Smallhythe Road, Tenterden. Newspapers delivered to your home 7 days a week or just at the weekend. Tel: 01580 763183, Manage your account online. You already have vouchers for The Times, Guardian, Telegraph, Financial Times? No problem.

[www.mytenterden.co.uk/directory/jackies-news-listing-724.aspx](http://www.mytenterden.co.uk/directory/jackies-news-listing-724.aspx)

## OTHER TENTERDEN NEWS

### TENTERDEN TOWN COUNCIL

The Town Hall is currently closed but all the staff are working remotely from home so normal office hours apply, Tel: 01580 762271 [www.tenterdentowncouncil.gov.uk/en/page/coronavirus](http://www.tenterdentowncouncil.gov.uk/en/page/coronavirus)

### TENTERDEN SOCIAL HUB (was the Day Centre)

Meals on Wheels service

[www.mytenterden.co.uk/directory/tenterden-social-hub-tenterden-day-centre-listing-904.aspx](http://www.mytenterden.co.uk/directory/tenterden-social-hub-tenterden-day-centre-listing-904.aspx)

### EMAIL NEWSLETTER

For Tenterden News subscribe to My Tenterden email newsletters here:

<https://mytenterden.us19.list-manage.com/subscribe?u=425fa6f9df03fe79f36d9c61b&id=dd83bc9c7b>

All Tenterden newsletters available here: [www.mytenterden.co.uk/directory/tenterden-newsletters-articlebrowse-105.aspx](http://www.mytenterden.co.uk/directory/tenterden-newsletters-articlebrowse-105.aspx)

### TENTERDEN COMMUNITY HUB

To contact the Tenterden Community Hub please ring 01580 389941 which is being diverted to volunteers who are working at home. We offer support with personal problems, budgeting problems for families and individuals, and support with financial hardship and distress.

[www.mytenterden.co.uk/directory/tenterden-community-hub-listing-1054.aspx](http://www.mytenterden.co.uk/directory/tenterden-community-hub-listing-1054.aspx)

### TENTERDEN LIBRARY CLOSED

Tenterden Gateway, Manor Row, Tenterden. Tenterden Library is now closed until further notice. All loan periods have been extended for all customers until the end of June. Digital collections will still be available. These include reference resources as well as free e-books, e-audio books, a vast range of the latest e-magazines and daily e-newspapers.

### TENTERDEN GATEWAY

The Gateway is closed. Birth and death registrations are currently on hold until further notice.

### KEBAB VAN

Recreation Ground Road car park. Temporarily closed at present

### WH SMITHS

Temporarily closed

### BARCLAYS BANK

This branch is closed until further notice

### LLOYDS BANK

The mobile branch in the Glebe Hall car park is not coming to Tenterden at the moment - closed

### SANTANDER

Temporarily closed

### TENTERDEN SHOE REPAIRS

The shop is closed but please ring 01580 764241 if you need to pick anything up from the shop.

### STANLEY GEORGE DIY

St Michaels. Stanley George DIY is closed at the moment but Andrew White (owner) is willing to open up for emergency cases, please contact Andrew to make arrangements for this to happen.

Tel: 01580 763322 [www.mytenterden.co.uk/directory/stanley-george-diy-st-michaels-tenterden-listing-727.aspx](http://www.mytenterden.co.uk/directory/stanley-george-diy-st-michaels-tenterden-listing-727.aspx)

### DELS FISH BAR

Monday to Friday, any time. No purchase needed. Just pop in show us your NHS card and you get a free meal, lunchtime or evening

### WILSON, WILSON & HANCOCK

Delivery service for all your eyecare needs. If you need your glasses, contact lenses, eye drops or general eye health advice please ring 01580 762 069

### IN THE DOGHOUSE

If you need your dog groomed and cannot get out, we can pick up/ drop off your dog. Tel: 01580 766181

### NIGEL WILSON

Online yoga sessions via Zoom. Login/payment is required before joining a class. Tel 07771 601986

### STREET FARM DAIRY

Street Farm, High Halden. Bread, milk, eggs, cream, yogurt, orange juice, apple juice to your door within a 20-mile radius of the farm in High Halden Tel: 01233 850638

### JACK DAVIDSON

Dance Teacher. Online videos and tutorials - ballroom, Latin, street, musical theatre, Latin fitness, contemporary, acting. Many of our tutorials will be free. Tel: 07863 132920



## OTHER INFO

### BUSES – KCC

To support earlier shopping trips, as an emergency and temporary measure, the majority of bus services across Kent are accepting older or disabled person's bus passes before 9:30am

### ARRIVA

Temporary bus timetables in place, Service No. 12 Tenterden - Maidstone

[www.mytenterden.co.uk/upload/di/ot/0/dilisting-1780-listingdoc1.pdf](http://www.mytenterden.co.uk/upload/di/ot/0/dilisting-1780-listingdoc1.pdf)

Sunday service – reported to be as normal, more info to follow

### STAGECOACH

Temporary bus timetables from 30 March 2020 includes Service No. 2 and 2A Tenterden - Ashford  
Emergency timetable No.2

[www.mytenterden.co.uk/upload/di/ot/9/dilisting-1779-listingdoc1.pdf](http://www.mytenterden.co.uk/upload/di/ot/9/dilisting-1779-listingdoc1.pdf)

Emergency timetable No.2A

[www.mytenterden.co.uk/upload/di/ot/9/dilisting-1779-listingdoc2.pdf](http://www.mytenterden.co.uk/upload/di/ot/9/dilisting-1779-listingdoc2.pdf)

### ASHFORD BOROUGH COUNCIL

Coronavirus: help for the community (Council Tax, Benefits, Housing), Coronavirus advice for businesses , Government help:

**SMALL BUSINESS GRANTS:** Any businesses eligible for Small Business Rate Relief (SBRR) or Rural Rate Relief (RRR) can apply for a grant of £10,000 for ongoing business costs. Apply online

**RETAIL GRANTS:** Cash grant for businesses in the retail, leisure, hospitality sectors for up to £25,000. This will apply to businesses with a rateable value over £15,000 but less than £51,000.

Apply online

**MORE BUSINESS INFORMATION AND ADVICE:** Job Retention Scheme (furlough), Statutory Sick Pay, Retail Business Rates Holiday 'Retail Discount', Retail Grants, Small Business Grants, Grants for Social Enterprise, Extra time for tax, VAT Deferral, Coronavirus Business Interruption Loan Scheme, Bank Support, Eviction freeze, Self-Employed Workers, Universal Credit and Working Tax Credit

[www.mytenterden.co.uk/directory/ashford-borough-council-listing-705.aspx](http://www.mytenterden.co.uk/directory/ashford-borough-council-listing-705.aspx)

### SOCIAL CARE ENQUIRIES

If you have an urgent enquiry or problem related to adults or children social care

#### URGENT CHILDREN'S SOCIAL CARE

Tel: 03000 411111 (Mon-Fri 9am-5pm)

Tel: 03000 419191 (out of office hours – emergencies only)

#### URGENT ADULT SOCIAL CARE

Tel: 03000 416161 (Mon-Fri 9am-5pm)

Tel: 03000 419191 (out of office hours – emergencies only)

## HOUSEHOLD WASTE TIP

Ashford. All sites are now closed until further notice.

## WEALDEN ADVERTISER

The Wealden Advertiser has temporarily suspended all publications

## FOOD BANK

Please continue to donate to the Food Bank collection points. Desperately needed: long-life milk, tinned meats, tinned potatoes, coffee, tea and jam, also nappies and baby wipes.

Food donation points:

- Waitrose
- Tesco
- St Mildred's Church porch

If you cannot donate food, please consider giving money to the Food Bank:

Bank transfer please use the reference "Tenterden"

Direct Bank Transfer

Bank Account Name: Family Food Bank

Bank Account Number: 23659130

Sort Code: 60-19-04

Those in need of emergency food parcels, which will keep an individual, couple or family in essential supplies for 5 days, are required to present a voucher at the pick-up point. Vouchers can be obtained from: the Tenterden Vicarage: 01580 761591 / 07805 840493 / 07888 998874, and the Tenterden Social Hub: 01580 762882. Please telephone first to check availability and for information about collection of Food boxes and personal hygiene products subject to availability.

[www.mytenterden.co.uk/directory/tenterden-family-food-bank-listing-1114.aspx](http://www.mytenterden.co.uk/directory/tenterden-family-food-bank-listing-1114.aspx)

## HELPING IN TENTERDEN

A number of organisations have come together to offer help to elderly & vulnerable people in Tenterden through the Covid-19 Coronavirus crisis: St Mildred's Church, Tenterden Town Council, Tenterden Social Hub, Tenterden Community Hub, My Tenterden, Ivy Court Surgery.

### DO YOU NEED HELP?

Ring the "Helping in Tenterden" team to ask for help

Tel: 01580 761060

Monday-Sunday 8am-2pm (answering machine outside of these times). Shopping, collecting prescriptions, urgent jobs, dog walking, check in and chat. The idea is to match volunteers with people in need if they haven't got family or friends able to help. This is not designed to replace any social care or NHS services

# HELPING IN TENTERDEN – USEFUL INFORMATION



www.mytenterden.co.uk

5 April 2020, v. 4

## CAN YOU HELP? VOLUNTEERS MUST REGISTER HERE

Ring the Town Hall to register as a volunteer

Tel: 01580 762271

Monday-Friday 9am-5pm

Or email [townhall@tenterdentowncouncil.gov.uk](mailto:townhall@tenterdentowncouncil.gov.uk) and give the following information:

Full Name:

First line of address:

Post Code:

Contact telephone No. 1:

Contact telephone No. 2:

Email address:

Age:

Previous volunteering experience: (just some brief info this question and those below)

What you are offering:

Houses you are already covering:

Any other relevant information:

## HELP AVAILABLE IN OTHER AREAS

### WOODCHURCH COMMUNITY SUPPORT NETWORK

[www.woodchurchhub.uk](http://www.woodchurchhub.uk)

Help line: 01233 801789, email: [support@woodchurchhub.uk](mailto:support@woodchurchhub.uk)

Wade Nash and Phillipa Nick

### ROLVENDEN

Rolvenden Response

[www.rolvendenparishcouncil.org.uk/community/rolvenden-parish-council-10423/home](http://www.rolvendenparishcouncil.org.uk/community/rolvenden-parish-council-10423/home)

Email: [rolvendensresponse@gmail.com](mailto:rolvendensresponse@gmail.com)

Main contact: ABC Cllr Kate Walder 07389 110611 (& Cllr Denise Curtain, Chairman Rolvenden PC, 01580 241095)

Cllr Graham Tiltman Tel: 01580 241006. Rolvenden Rocket community minibus delivering pre-ordered groceries from My Village Store Rolvenden to residents of Rolvenden & Newenden

Cllr Irene Newman 01580 241813 arranges friendly phone chats if self-isolating alone

Cllr Tess Turner 01580 241837

### WITTERSHAM

Wittersham Working in the Community

Judy Darkins 01797 270227

Kate 07818 006649

Liz 07817 789277

## BIDDENDEN

### FOOD BANK

Contact: Bobbie, Tel: 07507 566759, Email: [bobbiehewitt@hotmail.com](mailto:bobbiehewitt@hotmail.com)

### SHOPPING AND PRESCRIPTIONS

Contact: Tom, Tel: 07494 870911

### BIDDENDEN NEIGHBOURHOOD WATCH

Contact: Adrian Lidgett (Ashford & District NHW Chairman)

Email, Phone or text Adrian on 01580 291931 or 07971 529090 or [info@ashford-and-district-nhw.org.uk](mailto:info@ashford-and-district-nhw.org.uk) Biddenden Neighbourhood Water is offering help to anyone in need who is self-isolating or unable to access shops for essentials, a friendly voice on the phone or anything else to help

## HIGH HALDEN

[www.highhalden.org.uk/community/high-halden-village-16240/coronavirus-support](http://www.highhalden.org.uk/community/high-halden-village-16240/coronavirus-support)

Contact Pauline Rose, co-ordinator. Tel: 07754 797968, email: [willowgreenman@aol.com](mailto:willowgreenman@aol.com)

Shopping, prescriptions, check in and chat, internet help. There are also 4 other co-ordinators

## APPLEDORE

Tel: 07795 220909, Email: [apc.lienkins@gmail.com](mailto:apc.lienkins@gmail.com)

## BETHERSDEN

Bethersden Community Volunteers Tel: 07904 216705

Shopping, prescriptions, delivery of takeaway meals or for a supportive chat

## STONE IN OXNEY

Stone-cum-Ebony Parish Council

Tel: 01233 758560

Email: [richardandsusan@btinternet.com](mailto:richardandsusan@btinternet.com)

The Parish Council can help residents with shopping, collecting prescriptions, telephone contact